

December 14, 2020

Dear valued customer,

I hope you are well.

As we move into the winter months and the concurrent resurgence in Covid-19 case numbers, we wanted to reassure you that NP Nutra is remaining vigilant to mitigate any potential risks to our dedicated staff and to ensure continuity of supply of our products to you and in turn your customers.

All of our sales and administrative staff continue to work remotely and will do so into the foreseeable future. This has all occurred flawlessly with no interruption to the level of service that our customers have come to expect.

Our team members who by necessity continue to attend at our company facilities are taking ongoing safety measures to mitigate any risk to themselves, their team mates and their respective families. We are glad to report that we have had zero instances of Covid-19 transmission at our facilities, and are grateful to all team members for their continued caution, dedication and support.

Our Procurement, Production and Purchasing team members are continuing to work closely with our manufacturing partners to ensure that there is no interruption or disruption to supply. We are taking a very forward-leaning approach to production and inventory management to safeguard adequate supply and ensure that we can continue to supply you, our loyal customers, in the event of any unforeseen supply interruption.

While we are maintaining healthy levels of inventory we are not anticipating any interruption to our supply chain, although there may be some delays from time-to-time due to port congestion or container shortages. We encourage customers to work closely with their sales associate to ensure their supply needs are met. We strongly recommend customers submit purchase orders well in advance to cover future inventory requirements.

Notwithstanding the challenges that 2020 has brought us all, we are pleased to report that NP Nutra has continued to grow and prosper, with 2020 revenue up substantially over the prior years, as clients recognize the tremendous value that our company brings to the table. We are grateful for your continued support.

We take this opportunity to wish you and your family the very best for the festive season and hope that all of your family, friends and work colleagues continue to remain safe and healthy.

Wishing you well,
Sincerely,



Mark Campbell
Chief Operating Officer